

Office of the
Public Relations Officer-
Media Coordinator
Jamia Millia Islamia

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Press Release

Skill Testing and Certification Program for CRPF Personnel at JMI

A total of 50 cooks and mess boys of Central Reserve Police Force (CRPF) were provided a six-day **Skill Testing & Certification Program** under which they were trained among other things about personal hygiene and grooming, guest complaint handling and work ethics & effective communication by the Department of Tourism & Hospitality Management (DTHM) of Jamia Millia Islamia (JMI).

The training, which concluded yesterday, was conducted at the university campus as part of capacity building program under the guidance of Ms. Sudha Chandra, the Coordinator for the skill certification program.

The CRPF personnel were provided training on personal hygiene and grooming, first aid, attributes of hospitality staff, food service, guest complaint handling, guest services, buffet arrangement, work ethics & effective communication, practical demonstrations on flower arrangements, mock tail and salad preparation etc to the personnel of paramilitary force by trained professionals of the department.

Addressing the personnel, Prof. Nimit R. Chowdhary, Head, Department of Tourism & Hospitality Management, JMI hoped that the training would enhance their skills and increase their knowledge in the hospitality sector. It has also helped them learn about the Standard Operating Procedure (SOP) of food and beverages services.

Ahmad Azeem
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