

Dr. Bhupinder Chaudhary

Associate Professor

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QUALIFICATION: Post-Doc (USA), PhD (Hospital and Health Management), MBA (Hospital and Health Management), BAMS

EMPLOYMENT HISTORY

09/2022 – Present

Associate Professor | Jamia Millia Islamia, New Delhi, INDIA

Full time position in the Department of Hospital Management and Hospice Studies in Central University.

07/2009 – 09/2022

Assistant Professor | H.N.G. University, Patan, Gujarat, INDIA

Full time position in the Department of Hospital Management in State University.

01/2008 – 07/2009

Assistant Hospital Administrator | Government of Gujarat, INDIA

Administrator and Quality Co-ordinator in a tertiary level teaching Hospital, G.G. Hospital, Jamnagar, Gujarat.

PROFESSIONAL DEVELOPMENT

- Faculty Induction Programme (under TLC project) | NITTTR, Bhopal
- Refresher Course in Disaster Management | Nagpur University, Nagpur
- International Faculty Development Program | Global Training Education Program, UK
- International Programme in Social Gerontology | United Nations-International Institute on Ageing-Malta and International Longevity Centre-India | Tata Institute of Social Sciences, Mumbai
- Refresher Course in Commerce and Management | UGC-ASC, Gujarat University, Ahmedabad
- Summer School in Disaster Management | UGC-ASC, DAVV, Indore
- Administrative Training 2012 on RTI, Record Keeping and Office Procedure | Sardar Patel Institute of Public Administration (SPIPA)
- National Level FDP on Research Analysis with SPSS | S.K. College of Business Management, H.N.G. University, Patan
- Internal Assessor/Counsellor Programme | Quality Council of India
- Management Development Programme on Quality Aspects in Healthcare Administration | Department of Hospital Management, H.N.G. University, Patan
- First Responders training programme | GVK-EMRI-108, Ahmedabad.
- Workshop on Disaster Management in Hospitals | Seeds India

PUBLICATIONS AND PRESENTATIONS

1. Jani, K., Chaudhary, B., Patel, K., & Bhadiyadra, K. (2022, February). Knowledge, Attitude and Practice of anemia: A cross-sectional study. *Towards Excellence*, 14(1), 918-926.
2. Chaudhary, B., Sharma, S., & Modi, R. (2021). A study on Key performance indicators (KPI) of emergency department in a tertiary level cardiac care centre. *Journal of the Academy of Hospital Administration*, 33(1), 39-51.
3. Chaudhary, B., & Sharma, S. (2021). Hospitality and Healthcare: A contemporary approach. *Global Hospitality and Tourism Conference-2020*. Shillong: North-Eastern Hill University.
4. Sharma, S., & Chaudhary, B. (2021). Medical Tourism in South India: A success story. *Global Hospitality and Tourism Conference-2020*. Shillong: North-Eastern Hill University.
5. Vyas, H., Patel, K., Chaudhary, B., & Jani, K. (2021, February 27). Impact of socio economic factors on oral health. *International Journal of Creative Research Thoughts*, 9(2), 4545-4549.
6. Chaudhary, B., Mishra, V., Kumar, L., & Mewada, K. (2020). Operational Challenges, lessons learned and opportunities for improvement in a tertiary care dedicated COVID hospital. *International Research Journal of Management Sociology & Humanities*, 11(11), 108-117.
7. Chaudhary, B., & Jani, K. (2020). Significance of Education Intervention to Combat Iron Deficiency Anemia. *11th International Conference on Shifting Paradigm in Business Economy and Society: Vision 2050*. Udaipur: PAHER.
8. Chaudhary, B., & Saini, B. (2019). Impact of Technology on Human Rights. In B. Ambedkar Chair, & J. N. Barot (Ed.), *Social Thoughts of Dr. B.R. Ambedkar*. Patan, Gujarat, India: Dr. B.R. Ambedkar Chair, H.N.G. University.
9. Chaudhary, B., & Janga, A. (2018). Employee Satisfaction in a Domiciliary care Centre. *International Journal of Business Research and Management Practices in Global Environments*, 2(1), 137-147.
10. Janga, A., & Chaudhary, B. (2018). Pharmaceutical Marketing and Globalization. *International Journal of Business Research and Management Practices in the Global Environments*, 2(1), 118-130.
11. Chaudhary, B., & Kumar, R. (2017, Sep.). Issues in geriatric care in India. *International Journal of Research in Social Sciences*, 7(9), 564-573.
12. Janga, A., Chaudhary, B., & Wenjing, Z. (2017). A Comparative Study on Pharmaceutical marketing in China and United States. *China Marketing International Conference-2017*. Beijing: Chinese Scholar Marketing Association.
13. Chaudhary, B., & Kumar, R. (2017). Management of Geriatric care in the US. *International Journal of Engineering and Management Research*, 7(3).
14. Chaudhary, B., & Kumar, R. (2017). A Study on Ageism in Healthcare Systems. *International Journal of Business Research and Management Practices in Global Environments*, 1(1).
15. Dorle, S., Ozyurt, S., & Chaudhary, B. (2017). A Study on the effects of Hospital Integration in India. *International Journal of Business Research and Management Practices in Global Environments*, 1(1).
16. Janga, A., & Chaudhary, B. (2017). Direct to Consumer Advertising of Prescription Drugs: A review of Empirical Literature. *International Journal of Business Research and Management Practices in Global Environments*, 1(1).
17. Saini, B., & Chaudhary, B. (2017). Transformation of Healthcare Industry through Health Informatics. *International Journal of Business Research and Management Practices in Global Environments*, 1(1).
18. Modi, A., Patel, J., Bhojak, N., Patel, M., & Chaudhary, B. (2017). Patient Satisfaction in Emergency Department: What Measures do we Care? *3rd International Annual Conference on Business Research and Management Practices in Global Environment*. San Diego: Alliant International University.
19. Chaudhary, B., & Kumar, R. (2017). Role of Artificial Intelligence in Management of Healthcare of Elderly. *Contemporary Issues Summit @ Harvard*. Boston.
20. Chaudhary, B., & Kumar, R. (2017, Feb.). Role of Technology in Management of Healthcare of Elderly. *Journal of Gerontology and Geriatric Research*, 6(1).
21. Saini, B., & Chaudhary, B. (2016). Cyber Attacks on Healthcare System. *Women in Science and Technology: Creating Sustainable Career*. Anand: GTU-BVMC.

22. Saini, B., & Chaudhary, B. (2016). Significance of Gender sensitization against Sexual harassment. *National Seminar on Sexual Harassment of Women at Educational Institutes*. Patan: National Commission for Women.
23. Chaudhary, B., & Saini, B. (2015). Bridging Healthcare gaps through IT. *Indo-Bhutan Exchange Programme*. Patan: H.N.G. University.
24. Saini, B., & Chaudhary, B. (2015). Ethical Issues in Technical Education. *National Seminar on 'Education for Enhancing Ethics and Excellence'*. Udaipur: Pacific University.
25. Chaudhary, B. (2014, Aug.). Causes of low utilization of Primary level of Healthcare services in North Gujarat. *Pacific Business Review International*, 7(2), 38-44.
26. Chaudhary, B., & Saini, B. (2014). Role of IT in development of rural health sector. *2nd National Seminar on 'Interdisciplinary approaches to Knowledge'*. Gandhinagar: PDP University.
27. Sinha, B., Chaudhary, B., & Rathod, C. (2014). Reforming Healthcare through IT in India. *National Conference Adwitya 2014*. Bangalore: IIHMR.
28. Chaudhary, B. (2014, Jan.). A study on Patient Fall Risk Assessment in a Multi-specialty Hospital. *Clear International Journal of Research in Management, Science and Technology*, 4(7).
29. Chaudhary, B., & Gupta, R. (2013, Jan.). Revamping policies and strategies of public health management in India: a critique. *Pacific Business Review International*, 5(7), 17-21.
30. Modi, A., & Chaudhary, B. (2012, Nov.). Public Healthcare Delivery System: Contemporary HR Policies and Success. *Pacific Business Review International*, 5(5), 101-108.
31. Sharma, S., & Chaudhary, B. (2012). Medical Tourism in Gujarat: A study. *National Conference on Contemporary Issues in Business, Management & Finance 2012*. Srinagar: University of Kashmir.
32. Chaudhary, B., Modi, A., & Reddy, K. (2012, Jan.). Right to Sight: A Management case study on Aravind Eye Hospitals. *Zenith International Journal of Multidisciplinary Research*, 2(1), 447-457.
33. Chaudhary, B., & Saini, B. (2011). ERP system in Healthcare: Need of the Hour. *National Conference ICOM-2011*. Gandhinagar: SKPIMCS.
34. Sharma, S., Chaudhary, B., & Gupta, R. (2011). Contemporary HR practices: Under NRHM, Govt. of India. *National Conference*. Phagwara: GNAIMT.
35. Saini, B., & Chaudhary, B. (2011). Security implications on Cloud Computing. *National Conference on emerging trends in Information Technology and Management*. Indore: Christian Eminent College.
36. Chaudhary, B., & Sharma, S. (2011). 'TQM in Govt. Hospitals: Breaking the Jinx. *National Conference on emerging trends in Information Technology and Management*. Indore: Christian Eminent College.
37. Chaudhary, B., Saini, B., & Gupta, R. (2010, Oct.). Health Expert System: New Era in Health Care. *E-Health*, 5(10), pp. 27-29.
38. Gupta, R., & Chaudhary, B. (2010, Jan.). Retail Management Scenario in India. *Journal of Asian Business Management*, 2(1), 81-89.
39. Reddy, K., Modi, A., Chaudhary, B., Saini, B., & Gupta, R. (2010, Jan.). Information Technology: Redefining Healthcare in the 21st Century. *International Journal of Medicine Proficient*, 1(1).
40. Reddy, K., Modi, A., Chaudhary, B., & Modi, V. (2010, Jan.). Disease Management- A study on Cardiology Patients. *International Journal of Medicine Proficient*, 1(1).
41. Reddy, K., Modi, A., & Chaudhary, B. (2009). Medication Error: A case study. *Journal of Academy of Hospital Administration*, 21(1-2).
42. Chaudhary, B., Gupta, R., & Saini, B. (2009). Importance of Disaster Management. *National Seminar on Emerging Facets of Management Issues & Challenges*. Ambala: AIMT.
43. Gupta, R., Chaudhary, B., & Saini, B. (2009). Security Issues in e-Banking. *National Seminar on Emerging Facets of Management Issues & Challenges*. Ambala: AIMT.

44. Chaudhary, B., Saini, B., & Gupta, R. (2009). Medical Tourism Industry in South Asia: A catalyst for accreditation in Healthcare. *6th International Conference on Business Challenges and Opportunities in South Asia*. Chandigarh: Punjab Commerce and Management Association.
45. Gupta, R., Chaudhary, B., & Saini, B. (2009). Women Entrepreneurship: The way Ahead. *6th International Conference on Business Challenges and Opportunities in South Asia*. Chandigarh: Punjab Commerce and Management Association.
46. Saini, B., & Chaudhary, B. (2009). Issues in Software Internationalization. *6th International Conference on 'Business Challenges and Opportunities in South Asia*. Chandigarh: Punjab Commerce and Management Association.

BOOKS AND CHAPTERS

1. Jani, K., & Chaudhary, B. (2021). *Anemia: prevalence and Prevention* (1 ed.). USA: Lulu Publications.
2. Chaudhary, B., & Jani, K. (2019). Access to Healthcare: A Comprehensive Framework. In A. Modi (Ed.), *Healthcare IT and consumerism: A solution for affordable and accessible healthcare* (1 ed., Vol. 1, pp. 40-43). Patan, Gujarat, India: HNGU Publications.
3. Patel, K., Chaudhary, B., & Jani, K. (2019). The Right to Health in the Constitution of India. In B. Ambedkar Chair, & J. N. Barot (Ed.), *Social Ideology of Dr. B. R. Ambedkar* (pp. 34-38). Patan, Gujarat, India: Dr. B.R. Ambedkar Chair, H.N.G. University.
4. Chaudhary, B., & Saini, B. (2016). Cloud computing model in Healthcare Industry. In *Issues and challenges in Business Management* (pp. 1-3). Mumbai: Himalaya Publishing House.
5. Chaudhary, B., & Saini, B. (2014). Impact of Software Reusability in Health Industry. In *Healthcare and Hospital Management: Contemporary Issues and Strategies* (pp. 144-149). New Delhi: Excel.
6. Modi, A., Chaudhary, B., & Sharma, S. (2012). HRM issues in Public Healthcare Delivery System in India. In *HRM challenges and choices* (pp. 242-248). Mandi Gobindgarh: DBIMCS.

Titles under process:

1. A guide to Hospital Administration and Planning (Springer Nature)
2. Medical Tourism in Developing Countries - A contemporary approach (Springer Nature)

RESEARCH GUIDANCE

- Successfully guided PhD students: 2 awarded and 2 under process (till Sep. 2022)
- Successfully guided more than 100 P.G. students for Internship and Dissertation thesis of Master of Hospital Management. (till Sep. 2022)

INVITED LECTURE

- Invited Guest faculty | The Comptroller and Auditor General of India (CAG) | iCED, Jaipur
- Empanelled Expert faculty | Hospital Management | North-Eastern Hill University, Shillong, Meghalaya
- Guest speaker and faculty | 'Enhancing Efficiency of Small Healthcare Organization (SHCOs) through Hospital Management' | National Conference on Ano-rectal Diseases | Sushrut Proctology Association
- Empanelled Expert faculty | Hospital Management | Ganpat University, Mehsana, Gujarat

RESEARCH PROJECTS COMPLETED

- Research grant from IMPRESS-ICSSR, New Delhi for a project on 'Healthcare financing system behavior model: A systematic review of its contributing factors.'
- Research grant from HNGU, Patan for a project on 'Causes of low utilization of Primary level of Healthcare services in North Gujarat.'
- Research grant from Indian Institute of Public Administration, New Delhi for a project on 'Consumer Satisfaction from Healthcare Organization.'

PROFESSIONAL ASSOCIATION

Member Secretary | Academy of Hospital Administration (AHA- New Delhi), Gujarat Chapter

Life Member | Academy of Hospital Administration (AHA- New Delhi)

Life Member | Punjab Commerce and Management Association

(Dr. Bhupinder Chaudhary)