

**JAMIA MILLIA ISLAMIA
JAMIA NAGAR, NEW DELHI – 110 025**

Notice for Open Tender Enquiry

Jamia Millia Islamia intends to purchase of Pre-Integrated System, Oracle Database Licences, Storage, Workstation, Backup Software and required support with installation and commissioning services. The tender document alongwith other details may be downloaded from the University Website: <http://jmi.ac.in>. Last date of submission 17.03.2017 at 2:30 pm.

**(A.P. Siddiqui, IPS)
Registrar**

TENDER NO: NIT-06/CIT/JMI/2017

OPEN TENDER DOCUMENT

Subject: Supply, Installation and Configuration of Pre Integrated System, Oracle Database Licences, other component as listed in the detailed tender and integration on “Project Basis” with the existing Jamia-MIS ERP system. All interested bidders are requested to submit their bids as per the criteria and schedule given in this document:

1. Technical Bid and EMD should be sealed in a separate envelope super-scribing “Technical Bid for Tender No: NIT-06/CIT/JMI/2017”.
2. Commercial Bid should be sealed in a separate envelope super-scribing “Commercial Bid for Tender No: NIT-06/CIT/JMI/2017”.
3. Both the Technical and Commercial Bid envelopes should be enclosed and sealed in separate envelopes super-scribing the Tender Number and due date addressed to:

The Asst. Registrar (PICO)
Jamia Millia Islamia,
Jamia Nagar,
New Delhi – 110025.

Tender Fee, EMD & Schedule

Tender Document Fee	The completed Tender documents are to be submitted with Tender Fee Amount of Rs. 2500/- in DD in favour of The Registrar, Jamia Millia Islamia, New Delhi.	
EMD	2% Earnest Money of estimated value of goods to be procured through Bank Draft/Fixed Deposit Receipt/Bank Guarantee drawn in favour of ‘The Registrar, Jamia Millia Islamia.’	
Place of Submission	Office of the Assistant Registrar (PICO), Jamia Millia Islamia, New Delhi – 110 025	
Last Date/time of Submission	March 17, 2017, 2:30 p.m.	
Schedule	Date & Time	Venue
Date of Opening of the Technical Bids	March 17, 2017, 3:00 p.m.,	FTK-CIT, Jamia Millia Islamia, New Delhi
Date of Opening of Financial Bids	March 17, 2017, 4:30 p.m.	

Eligibility Criteria:

1. The Bidder should be an established Information Technology Private/Public company registered under Companies Act, 1956 or a registered firm.
2. The bidder should be a reputed supplier and integrator of Server, Storage and Oracle software. Details of the supply during last 2 years should be mentioned.
3. The bidder should be providing IT Solutions/Services for at least past 5-years.
4. The bidder should have Service Center operating in NCR Delhi. Communication address and telephone numbers for the same should be provided.
5. The bidder should have set up at least one data centre in India.
6. The bidder should be certified partner for supply, integration and maintenance of the OEM whose product is/are being quoted by them under this Tender.
7. The bidder will have to submit an undertaking stating that they will not outsource any work specified in this tender document to any other party.
8. The bidder should be a profit making organization in each of the last preceding 3 years.
9. The Bidder should not be currently blacklisted or have been blacklisted with any Government of India Agency/ PSU/ any State Government department. The bidder shall

furnish a written declaration in this regards.

Technical Bid

Please note the following points:

1. The technical bid must be submitted in a “hard bounded” report.
2. The technical bid must carry the completed index given below as its first page.
3. Each page of the technical bid must also be properly numbered.
4. The order of documents enclosed in the bid must be strictly as per the order given in the index page.
5. Each page of the bid must be duly signed and stamped by the authorized signatory.
6. The bids which do not follow the above conditions will be summarily rejected.
7. Bidder should Provide Manufacturer authorization form for Oracle Components.

Index for the Technical Bid

Name of the Company:

Tender No: NIT-06/CIT/JMI/2017

S.No.	Eligibility Condition	Page Number(s)
1	DD/Pay Order/Cash Receipt towards tender document fees (if required)	
2	DD/Pay Order/ Bank Guarantee towards earnest money.	
3	Authorization from the company/firm's secretary/Board/Statutory body authorizing the signatory of the Tender for signing and submitting the bid on company's behalf.	
4	Forwarding letter duly signed by the authorized person (Annexure –I).	
5	Company Profile as per format in Annexure – II	
6	Bidder should Provide Manufacturer authorization form for Oracle Components.	
7	Warranty and Support should backlined with OEM. Certificate for the same need to be submitted by bidder.	
8	Product quoted by the bidder should not be end of Sale/Support/Life for next 5 Years.	
9	Technical Compliance to Terms & Conditions (Annexure – III)	
10	Documentary evidences in respect of the following points laid down under the “Eligibility criteria” clause of this document. Each document should be labelled on the top right so as to indicate the eligibility criteria serial number.	
10.1	The Bidder should be an established Information Technology Private/Public company registered under Companies Act, 1956 or a registered firm.	
10.2	The bidder should be a reputed supplier and integrator of Server, Storage and Oracle software. Details of the supply during last 2 years should be mentioned.	

Index for the Technical Bid

Name of the Company:

Tender No: NIT-06/CIT/JMI/2017

S.No.	Eligibility Condition	Page Number(s)
10.3	The bidder should be providing IT Solutions/Services of similar/related nature for at least past 5-years. (A year wise summary sheet briefing the projects followed by POs should be enclosed)	
10.4	The bidder should have Service Centre operating in NCR Delhi. Communication address and telephone numbers for the same should be provided.	
10.5	The bidder should have set up at least one data centre in India. (Purchase/Work Order and completion certificate to be enclosed)	
10.6	The bidder should be certified partner for supply, integration and maintenance of the OEM whose product is/are being quoted by them under this Tender.	
10.7	Undertaking stating that the bidder will not outsource any work specified in this tender document to any other party	
10.8	The bidder should be a profit making organization in each of the last preceding 3 years.	
10.9	The Bidder should not be currently blacklisted or have been blacklisted with any Government of India Agency/ PSU, any State Government department. The bidder shall furnish a written declaration in this regards.	
11	Compliance to the Scope of work laid down in this Tender Document (Annexure –IV)	
12	Compliance to the Technical Specifications (Annexure – V)	
13	Project Plan Document describing the requirements/responsibilities of JMI, the bidder and the total time period for project completion, various schedules (delivery of equipment and accessories, Installation of Switches etc.).	
14	Technical Literature of the Products quoted as per the Technical Specifications.	

Documents to be enclosed in the Commercial Bid:

1. Price sheet as per the format given in in Annexure - VI.
2. Commercial Terms and Conditions (if any).

BID PROPOSAL SHEET

Tenderer's Proposal Reference No. & Date:
Tenderer's Name & Address:
Person to be contacted:
Designation:
Telephone No.: Fax No.: E-Mail Id:

The Registrar
Jamia Millia Islamia University
Jamia Nagar, New Delhi

Subject: Supply, Installation and Configuration of Pre Integrated System, Storage and Oracle Licences and other component as listed in tender for running the existing Jamia-MIS ERP system.

Dear Sir,

We, the undersigned Tenderers, having read and examined in detail the specifications and scope of the work as specified in Annexure – IV and all other bidding documents in respect of Supply, Installation and Configuration of Pre Integrated System, Storage and Oracle Software for running the existing Jamia-MIS ERP system. We hereby propose to provide the solution as specified in Annexure V in the bidding document.

PRICE AND VALIDITY

All the prices mentioned in our proposal are in accordance with the terms as specified in bidding documents. All the prices and other terms and conditions of this proposal are valid for a period of six months from the last date of submission of bids.

EARNEST MONEY

We have enclosed the required earnest money in the form of Bank Draft/ Bank Guarantee in the Technical Bid.

DEVIATIONS

We declare that all the services shall be performed strictly in accordance with the Technical specifications mentioned in the Tender document. We understand that no Technical deviation will be acceptable and any technical deviation is liable to the rejection of tender.

ADDITIONAL PURCHASE/WORK ORDER

We understand that the Jamia Millia Islamia, in case of the requirements may also place repeat purchase order/work order on the company. In such cases, we shall accept and execute all the purchase/work order placed on us by Jamia at the same rates and term & conditions as approved under this tender. Jamia Millia Islamia may raise separate/multiple Purchase Orders for items as and when required.

BID PRICING AND QUANTITIES

We further declare that the prices stated in our proposal are in accordance with the Terms & Conditions mentioned in the bidding document. We further understand that the quantities as specified in this Tender may increase or decrease at the time of Award of Purchase Order as per the requirements and financial constraints of Jamia Millia Islamia.

QUALIFYING DATA

We confirm that we satisfy the qualifying criteria and have attached the requisite documents as documentary proofs. In case you require any further information/documentary proof in this regard during evaluation of our bid, we agree to furnish the same in time to JMI' satisfaction.

CONTRACT PERFORMANCE SECURITY

We hereby declare that in case the contract is awarded to us, we shall submit the performance Guarantee Bond in the form of Bank Guarantee for an amount of 10% of the total order value excluding services and taxes valid for the warranty period would be submitted by the Company to the University along with the Acceptance. .

We hereby declare that our proposal is made in good faith, without collusion or fraud and the information contained in the proposal is true and correct to the best of our knowledge & belief.

We understand that the Jamia Millia Islamia is not bound to accept the lowest or any bid that it may receive.

Thanking you,
Yours faithfully,

(Authorized Signatory)
Name:
Designation:
Business Address: Seal

Date:

Place:

COMPANY'S PROFILE

1	Name of the Company	
2	Address	
3	Contact Information:	
	Telephone No.	
	Mobile	
	Fax:	
	E-Mail	
4	Type of Organization (whether sole proprietorship/partnership/private limited or Cooperative body etc.) Attach Documentary Proofs	
5	Name of the authorized signatory of the Company	
	Contact Number	
	E-Mail	
6	Service Tax No.:	
7	VAT Registration No:	
8	Work Experience (in years)	
	Total	
	Related to supply, installation and support for the product quoted in this Tender Document	
9	Level of Partnership with the OEM(s) whose products have been quoted in this Tender Document	
10	Total no. of Engineers working in the Organization	
	Total no. of Engineers working in the Organization certified on the products of OEM	
	Total no. of Engineers working in the Organization in NCR Delhi .	
11	Annual turnover of the Company in the last three financial years	

(Authorized Signatory with Company Seal)

TERMS AND CONDITIONS FOR TENDERS

Item	Term/Condition	Compliance Statement (Pl. Elaborate any deviation)
1	<p>GENERAL The Tenders submitted after the due date and time shall be rejected. Your quotation must be neat and clean duly signed by authorized signatories. Erasures and alterations should be avoided. However, in case of some mistake, any erasure or alteration must be supported by counter signature of the authorized signatory adjacent to the altered text. The following should also be taken care of:</p> <ul style="list-style-type: none"> <input type="checkbox"/> The technical bid must be submitted in a “hard bounded” report. <input type="checkbox"/> The technical bid must carry the completed index given below as its first page. <input type="checkbox"/> Each page of the technical bid must also be properly numbered. <input type="checkbox"/> The order of documents enclosed in the bid must be strictly as per the order given in the index page. <input type="checkbox"/> Each page of the bid must be duly signed and stamped by the authorized signatory. <p>The bids which do not follow the above conditions will be summarily rejected.</p>	
2	<p>JMI's RIGHT: The JMI reserves the right to reject lowest quotation or all the quotations or accept any quotation or part thereof without assigning any reason. Further, BOM as indicated in this Tender Document is subject to change determined by the needs of the University. Jamia Millia Islamia also reserves the right to alter/adjust specifications, if required. In such a case, changes in the specification will only be communicated to the parties who show their intent to participate in the bidding process. Jamia, in view of any exigency also reserves the right to relax clause(s) specified in the Tender document</p>	
3	<p>ELIGIBILITY CRITERIA Documentary proofs showing satisfaction of each of the condition laid down in the eligibility criteria of this Tender document must be attached.</p>	
4	<p>FUNCTIONAL COMPLIANCE The equipment & software to supplied against this Tender Document are to be used with Developer 2000 based application. The bidder must ensure “Turn-Key” integration of the new setup with the existing application.</p>	
5	<p>SCOPE OF WORK The scope of work mentioned in the tender document is clearly understood and would be complied with.</p>	
6	<p>PRICES The prices for equipment should be quoted in INR.</p>	

Item	Term/Condition	Compliance Statement (Pl. Elaborate any deviation)
	The quoted prices should be inclusive of Packing, Forwarding, Freight/Cartage and insurance charges.	
7	LITERATURE The technical documents from the OEM and or other sources describing the full features of the product must be attached.	
8	TAXES/DUTY/ETC All applicable taxes, duties etc. should be clearly and separately mentioned in the financial bid.	
9	DELIVERY SCHEDULE The successful bidder will be required to supply the goods within prescribed delivery schedule from the date of our order. Please quote your delivery schedule clearly failing which your quotation will not be considered.	
10	VALIDITY OF PRICES The quotation must be valid for six months from the date of tender opening. No upward change in prices and changes in terms and conditions will be permitted.	
11	BANK GUARANTEE Once the Purchase Order is raised in the name of the successful bidder, a performance Bank Guarantee of 10% of the cost of the Purchase Order valid for a period of 36-months would be submitted by the Company to the University along with the Acceptance.	
12	INSTALLATION AND COMMISIOINING Complete installation, configuration and integration work will be carried out by the Technical Experts of the supplier as per the scope of work given in the Tender Document Time required for installation, configuration and integration shall be indicated in the quotation.	
13	WORK ORDER(S) / ADDITIONAL PURCHASE Jamia Millia Islamia, in case of the requirements may also place repeat purchase order/work order on the company. In such cases, the vendor shall accept and execute all the purchase/work order placed on them by Jamia. Jamia Millia Islamia may raise separate/multiple Purchase Orders for items as and when required.	
14	PENALTY In case the equipment/accessories are not supplied within specified delivery period, or the installation and commissioning is delayed beyond the specified time, a penalty @0.1% of the Purchase Order value per day will be charged from the supplier. The same would be deducted from the final payment.	

Item	Term/Condition	Compliance Statement (Pl. Elaborate any deviation)
15	WARRANTY The equipment must be warranted against all manufacturing defects for a period of 36-months from the date of successful installation and acceptance. In case, a part thereof or the whole equipment is found defective the same will have to be rectified/replaced on free of charge basis without laps of time. In case the equipment are not repaired/replaced within the "Service" Time quoted the bank guarantee will be revoked without assigning any reason.	
16	ARBITRATION: All disputes arising out of this shall be referred to an arbitrator to be jointly appointed by JMI and the bidder and his award shall be final and binding on both the parties to the dispute. All suits in respect of this shall be in courts of Delhi.	
17	PAYMENT TERMS Payment shall be made after delivery, successful installation, commissioning & submission of Bank Guarantee.	

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 (Authorized Signatory)

Scope of Work

Brief Background: The “Jamia-MIS” is an 18-module ERP System that provides transactional support to various functional units of the University. The software uses Oracle Database 11g Enterprise Edition Release 11.2.0.1.0 at the backend and Developer 2000 at the front-end. It is in use in the University for past 13-years. It is operational on 365x24x7 basis throughout the University since the last 9-years. Presently, the database component (Oracle 11g Enterprise Edition Release 11.2.0.1.0) of the system is running on two-Oracle M4000 machines configured in Active-Passive cluster and utilizes EMC VNX5300 storage from EMC.

Objectives: Through this Tender, Jamia Millia Islamia seeks to replace the existing obsolete Oracle M4000 machines, storage boxes with new Pre Integrated Systems, storage devices supporting backup features and Oracle Standard Edition 2 database. The main objective is to provide a fault tolerant environment and improve the performance of the existing system and also ensure availability of robust systems for supporting future applications including online ERP system for the University.

The Scope of work shall include the following:

1. The supply, installation, and configuration of Pre Integrated System & Oracle database Licences and integration of the new setup with the existing D2K (6i) based ERP application. The entire project is to be executed on “Turn-Key basis”.
2. Configuration of features in the pre integrated system & workstation so as to run the ERP application.
3. Configuration of high availability mode with automatic fail-over features on pre integrated system.
4. Preparation of migration plan and migration of existing Jamia-MIS (Oracle 11g) Enterprise Edition database to Oracle Standard Edition 2 database.
5. Integration of setup with the existing D2K based application.
6. Preparation of test plan and actual testing of the entire setup created as part of this project.
7. Training to JMI's personnel on proper use and administration of the supplied Pre Integrated Systems, storage and also routine DBA activities including Backup/restore/mounting/unmounting of database/allocating space etc. on Oracle Standard Edition 2 database.
8. Any other technical work required for making the setup functional to suite the above objectives.
9. Installation of Oracle database standard edition 2 on pre integrated system.
10. Integration of setup with NAS Storage and provisioning of Backup Software as required.
11. Data export from current storage and creation of DB on pre integrated system.
12. Configuration of setup to allow system access to end users in the way as it is currently being accessed.
13. Applicable product Training as required.

We have fully understood the above scope of work and would comply with the same.

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(Authorized Signatory)

Item 1) Pre Integrated System

Qty 2

Brand:

Model:

Part No:.....

S. No.	Features	Compliance/Deviation Statement
	Architecture: <ul style="list-style-type: none"> • One server per system 	
	<ul style="list-style-type: none"> • Two Intel® Xeon® processors • E5-2630 v4 2.2 GHz, 10 cores, 85 watts, 25 MB L3 cache, 8.0 GT/s QPI, DDR4-2133 	
	Cache per Processor: <ul style="list-style-type: none"> • Level 1: 32 KB instruction and 32 KB data L1 cache per core • Level 2: 256 KB shared data and instruction L2 cache per core • Level 3: 25 MB shared inclusive L3 cache per processor 	
	Main Memory: 256 GB (8 x 32 GB)	
	Interfaces: Standard I/O <ul style="list-style-type: none"> • Four onboard auto-sensing 100/1000/10000 M Base-T Ethernet ports • USB: six 2.0 USB ports (two front, two rear, and two internal) • Expansion bus: four PCIe 3.0 slots • PCIe internal slot: dual-port internal SAS HBA • PCIe slot 2: NVMe Switch PCIe card • PCIe slot 3: dual-port 10GbE SFP+ PCIe card • No additional cards may be added 	
	Storage: Two small form factor front hot-swappable 480 GB SATA SSDs (mirrored) for Operating System and Oracle Database software <ul style="list-style-type: none"> • Four small form factor front NVMe SSDs for data storage • 12.8 TB raw capacity, 6.4 TB (double-mirrored) • Storage Capacity is based on storage industry conventions where 1 TB equals 1,0004 bytes 	
	Graphics: • VGA 2D graphics controller embedded with 8 MB of	

	<p>dedicated graphics memory</p> <ul style="list-style-type: none"> • Resolution: 1,600 x 1,200 x 16 bits @ 60 Hz via the rear HD15 VGA port (1,024 x 768 when viewed remotely via Oracle ILOM) 	
	<p>Systems Management:</p> <p>Interfaces • Dedicated 10/100/1000 M Base-T network management port • In-band, out-of-band, and side-band network management access</p> <ul style="list-style-type: none"> • RJ45 serial management port 	
	<p>Service Processor:</p> <p>Oracle Integrated Lights Out Manager (Oracle ILOM) provides:</p> <ul style="list-style-type: none"> • Remote keyboard, video, and mouse redirection • Full remote management through command-line, IPMI, and browser interfaces • Remote media capability (USB, DVD, CD, and ISO image) • Advanced power management and monitoring • Active Directory, LDAP, and RADIUS support • Dual Oracle ILOM flash • Direct virtual media redirection • FIPS 140-2 mode using OpenSSL FIPS certification (#1747) 	
	<p>Monitoring: Comprehensive fault detection and notification • In-band, out-of-band, and side-band SNMP monitoring v1, v2c, and v4 • Syslog and SMTP alerts • Automatic creation of a service request for key hardware faults with Oracle's automated service request (ASR)</p>	
	<p>Appliance Manager: OS observability for monitoring, Auto Service Request (ASR) generation.</p>	
	<p>System Software:</p> <p>Software's: Linux (Pre-Installed), System Manager (Pre-Installed)</p>	
	<p>Mounting Options:</p> <p>Rack-mounting slide rail kit.</p>	

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(Authorized Signatory)

Item No: 2 NAS STORAGE

Brand:

Model:

Part No:

S.No	Feature	Compliance/Deviation Statement
1	<ul style="list-style-type: none"> 1. NAS Storage 2. Total capacity 12 TB RAW 	
2	<ul style="list-style-type: none"> 3. End connectivity : USB + Ethernet 4. Storage should be build with redundancy 5. Support all industry standard OS & Databases 	
3.	<ul style="list-style-type: none"> 6. Storage Architecture should be suitable for industrial raid configurations. 7. Disks to be bundled alongwith. 	
4	<ul style="list-style-type: none"> 8. All Required licenses to be bundled along with as required for Backup. 	

Item No: 3 Oracle Database Standard Edition 2

Version:

S.No	Feature	Compliance/Deviation Statement
1	Oracle Database Standard Edition 2 Licenses: [n]* Processor Licenses as per Pre Integrated System Requirement	

Item No: 4 CLUSTERING SOFTWARE

Version:

S.No	Feature	Compliance/Deviation Statement
1	CLUSTERING SOFTWARE (High Availability) Licenses: As per above Pre Integrated System and Oracle Database standard edition 2 listed requirements above.	

Item No: 5 Workstation

Version:

S.No	Feature	Compliance/Deviation Statement
1	Intel Xeon E3-1240v5 3 .3 GHz 8M GT2 4C CPU/8GB nECC/2TB/ Nvidia Quadro K1200 with 4 GB/DVD-ROM/win 10 PRO /3-3-3 Keyboard and mouse/27" workstation class TFT/3-3-3	

Item No: 6 Backup Software

Version:

S.No	Feature	Compliance/Deviation Statement
1	Enterprise grade backup software for taking backup from workstation & Pre Integrated System to the NAS storage above listed	

Item No: 7 Services

Version:

S.No	Feature	Compliance/Deviation Statement
1	Installation & Commissioning of all line items as per mentioned Scope Of Work.	

Warranty of Equipment: 36-months comprehensive with year wise breakup.

Support Period for Software 36 months with year wise breakup.

SLA 24x7x365 days
Pl. give details of services offered including Response time, Availability, etc.....

Any Applicable and Additional Taxes/Duties/etc:

S.No	Applicable Tax/Duty/etc.	Percentage
1		
2		
:		

Period of Delivery for equipment :

Period of Project Completion :

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(Authorized Signatory)

FINANCIAL BID

A. COST OF HARDWARE AND REQUIRED SYSTEM SOFTWARE

S.No.	Item	Quantity	Unit Rate (INR)	Total Amount (INR)
1	Pre Integrated System	2		
	Brand			
	Model			
	Part No			
2	CLUSTERING SOFTWARE Licenses	[n]*		
3	NAS Storage	1		
	Brand:			
	Model:			
	Part No:			
4	Backup Software Licenses	[n]*		
Total Cost (in INR)				

B. COST OF ORACLE DATABASE LICENCES

S.No.	Item	Quantity	Unit Rate (Rs.)	Total Amount (Rs.)
5	Oracle Database Standard Edition 2 licenses	[n]*		
Total Cost (in Rs.)				

*The number of licenses to be quoted should be adequate to utilize two-nodes of both System as mentioned in the Pre Integrated System stated at Item. No.1 above.

C. COST OF WORSTATION

S.No.	Item	Qty	Unit Rate (Rs.)	Total Amount (Rs.)
6	Workstation	1		
	Brand:			
	Model:			
	Part No:			
			Total Cost (in INR)	

D.

S.No.	Warranty/ATS Charges with year wise breakup [#]	Unit Rate (INR)*	Total Amount (INR)*
1.	Three years comprehensive warranty cost on equipment and ATS services for Pre Integrated System.		
2.	Three years comprehensive warranty cost on equipment and ATS services for Clustering Software.		
3.	Three years comprehensive warranty cost on equipment and ATS services for NAS storage.		
4.	Three years comprehensive warranty cost on equipment and ATS services for Backup Software.		
5.	Three years comprehensive warranty cost on equipment and ATS services for Oracle Database Standard Edition 2 Licences.		
6.	Three years comprehensive warranty cost on equipment and ATS services for Workstation.		
Total Cost :			

To be selected on individual year basis as per budget permits.

The Payment for Support /ATS as above breakup shall be made in yearly advance payment against invoices to be raised separately.

E. INSTALLATION & COMMISSIONING CHARGES (Rs.)

F.

S.No	Applicable Tax/Duty/etc.	Percentage	Value (Rs.)
1.			
2.			
3.			
4.			
5.			
6.			
7.			
Total Amount required on account of taxes/duties etc. (Rs.)			

G.

S.No	Support Charges*	Unit Rate (INR)*	Total Amount (INR)*
1	Two year additional support on equipment and ATS services for Pre Integrated System after expiry of warranty.		
2	Two year additional support on equipment and ATS services for NAS storage after expiry of warranty.		
3	Two year additional support on equipment and ATS services for Workstation after expiry of warranty.		
4	Two year additional support on equipment and ATS services for Oracle Database Standard Edition 2 after expiry of warranty.		
5	Two year additional support on equipment and ATS services for CLUSTERING SOFTWARE after expiry of warranty.		
6	Two year additional support on equipment and ATS services for Backup Software after expiry of warranty.		
	TOTAL COST (IN INR)		

*The payment for Support/ATS shall be made after the expiry of three years support/ATS period in yearly advance payment against invoices to be raised separately.

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(Authorized Signatory)

Warranty of Equipment: 36-months comprehensive with every year break wise.
Support Period for Software 36 months with every year break wise
SLA 24x7x365 days
Pl. give details of services offered including Response time, Availability, etc.....

Period of Delivery for Active equipment:

Period of Delivery for Passive Equipment and accessories:

Period of Project Completion:

Total of A + B + C + D + E + F + G (INR) =Rs.

(Pl. Mention the amount in words): Rs.

Estimated Cost of A + B + C + D + E + F (INR) = Rs. 75,00,00,000/- (Seventy Five Lakhs)

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(Authorized Signatory)

Additional Items

Pl. quote unit rates for additional items which may be required by JMI for implementing the project.

S.No.	Item Name	Make & Model	Unit Rate
1	Any other required items to make the setup operational as per the scope of work		

The rates of the above items will not be considered for finalizing the "L1" bidder. Jamia reserves the right to negotiate the rates of the above additional items with the "L1" bidder in view of the lowest cost quoted by other bidders against these items.

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Authorised Signatory with Seal