



**PURCHASE AND INVENTORY CONTROL OFFICE
JAMIA MILLIA ISLAMIA
Jamia Nagar, New Delhi-110025
Ph: 011-26982759**

E-Tender for Comprehensive Annual Maintenance Contract of RO Systems (10, 25 & 50 Ltrs. & 250 LPH & 1000 LPH) & Aquaguard installed in various departments/centres of JMI

No.NIT-08/CMC/RO/PICO/RO/JMI/2019-20

Date:-09-08-2019

On behalf of the Vice-Chancellor, Jamia Millia Islamia (JMI), New Delhi, India, online bids (two bids system) are invited for the Comprehensive Annual Maintenance Contract of RO machines and Aquaguard of varying capacity [10 Litre Per Hour (LPH)]: 27 nos, 25 LPH: 02 Nos., & 50 LPH: 165 nos.) & Aquaguard (Total 12 nos.) and RO Plant 250 LPH (8 plants) & 1000 LPH (1 plant) for Campus I (From Sport Complex to Building and Construction department) area of University. The CAMC will be awarded for a period of one year which can be extended for another year subject to satisfactory performance and other terms and conditions Bid documents with other terms & conditions can be downloaded from Website: <https://mhrd.euniwizarde.com> and be uploaded along with notified EMD as per following:

EMD Refundable/ adjustable	Last Date for submission of bids/Time	Venue for opening of Bids	Estimated cost of contract
Rs.25,000/-	31/08/2019 by 3.00 P.M.	Purchase & Inventory Control Office, Jamia Millia Islamia, New Delhi 02/09/2019 at 3.00 P.M.	Rs.12.50 lakhs

Please note that the quantity of RO systems/plants/Aquaguard may increase or decrease.

Eligibility of Bidders-Pre Qualification

- (i) Companies/partnership firms duly registered with the Registrar of Companies/Partnership firms duly registered under the shops and Establishment Act.
- (ii) Firm that is providing similar kind of services to any of the Govt. Departments/Universities/PSUs of Govt. of India for at least last three consecutive years.
- (iii) Firm should have a gross turnover of Rs.25.00 lakhs during the last three years. Copies of IT Returns may be furnished in support.
- (iv) The bidder should not have been black listed at anytime in the past by any of the Departments/Universities/PSUs of Govt. Of India.
- (v) In addition to above bidder should also fulfil any one of the following conditions to become eligible to offer their bids.
 - (a) Three similar completed works costing not less than Rs.5 lakhs; or
 - (b) Two similar completed works costing not less than Rs.7.5 lakhs; or
 - (c) One similar completed works costing not less than Rs.10 lakhs;

Note: - All documents should be scanned clearly and readable format and same should be upload on the e-Tendering portal before final submission.

Terms & Conditions:

1. All bidders shall be required to deposit an EMD amount of Rs.25,000/- in the shape of DD in favour of Registrar, Jamia Millia Islamia, New Delhi. The EMD amount will be returned to the unsuccessful bidders after the finalization of the CAMC of RO machines & Aquaguard.
2. The successful bidder should submit a Bank Guarantee as Security @5% of the award value of CAMC at the time of acceptance of the offer. JMI shall forfeit Bank Guarantee in the event of breach of contract by the successful service provider.
3. Immediately after award of the contract (within 15 days) following activities be carried out:-
 - (a) Cleaning of Carbon & Candle
 - (b) Checking of proper water supply from RO to water coolers
 - (c) Prevention of rusting of units
4. Rate : Rates should be quoted per unit per annum basis (includes all spare parts, Membrane, Candle, Carbon, Housing pipe, FR, Motor Pump, Water level censor, etc.) in respect of each item.

Note:-

5. Membrane washing is not allowed.
6. If, the material/Part is damaged after retrieved requisite repairs under CAMC, shall be the part of the vendor.
7. Payment: Will be made on quarterly basis (after submission of satisfactory service report duly endorsed by the concerned Deptt.). Proper records of servicing and repair etc. of the breakdown/maintenance should be kept by the firm.
8. Contract: Will be comprehensive (including spare parts replacement, Membrane, Candle, Carbon, Housing pipe, FR, Motor Pump, Water level censor, etc.). It may be ensured that only genuine spare parts of authorised branch (as per details product catalogue of particular make should be used during CAMC).
9. The bidder should have enough infrastructure to maintain the above equipments of different makes/models/capacities.
10. Full time Resident Engineers/Technicians from 9:00 a.m. to 6:00 p.m (on site) to be deputed in Jamia. However, in case of emergency, the Technicians shall be required to resolve the problem in the late night or early morning.
11. Resolution time:
 - a) **2 hours maximum in normal condition**
(if not done within time period, the penalty of Rs.500/-per day shall be imposed).
 - b) **2 days maximum in case of change of parts etc.**
(if not done within time period, the penalty of Rs.500/-per day shall be imposed).
12. Parts replacement as & when needed, free of cost
13. Attendance: Engineer/Technician must report Purchase & Inventory Control Office on every working day and record his attendance in the respective Attendance Registers by 9.00 a.m.. In case of urgent complaint. Engineer should visit the respective deptt/office directly and then report to Inventory Control Office immediately after attending the complaint/solving the problem(s).
14. In any case attendance recorded after 2:30 p.m at PICO will not be entertained and the same will be marked as "absent".

15. Penalty: In case of absence as per Attendance Register at PICO, penalty will be imposed @ Rs.500/- per day.
16. Engineer/Technician should have enough experience in the respective fields.
17. Frequent change of Engineer/Technician shall not be allowed. Profile of Engineer/Technician should be submitted in PICO. Every Engineer/ Technician has valid I.Card for identification.
18. Technician (to be deputed) should be given in advance i.e. at the time of entering into contract.
19. No Extra charge will be paid for the transfer of RO System & Aquaguard from one place to another place, if needed.
20. In the evaluation and comparison of bids; Jamia Millia Islamia reserves the exclusive right to reject any or all tenders.
21. Jamia Millia Islamia, at its absolute discretion, reserves the right to award the contract to any party irrespective of the financial bids.
22. Over-writing, if any, should be supported by signatures.
23. Selected bidder should ensure that water quality output from water softening plant should have hardness of less than 750 ppm (mg/l) in continuity during the CAMC period.
24. At the end of the CAMC period, all machines under CAMC will be handed over as functional machines along with treated water quality analysis report of the last month of CAMC.
25. TDS report of water should be provided fortnightly/monthly with the initials of engineer of CAMC.
26. In case of standby wherein repair is not possible at JMI premises and can be done at firm's premises, the standby of the same/other make model also shall be provided by the firm immediately.
27. No charges will be payable like transportation etc. For providing the services of attending complaints covered under CAMC.
28. The contractor shall not sublet any portion of contract to any other agency/firm for maintenance of ROs etc. without prior consent of JMI.
29. The Vice Chancellor is the final authority for settlement of any dispute.

Renewal of Comprehensive Annual Maintenance Contract (CAMC)

The contract will be for a period of one year. If the services provided by the Contractor are found to be satisfactory, the Comprehensive Annual Maintenance Contract (CAMC) can be further extended for the period of one year with mutual understanding and as per the terms and conditions of the Tender.

TECHNICAL BID

- i. Copies of Companies/partnership firms duly registered with the Registrar of Companies/Partnership firms duly registered under the shops and Establishment Act.
- ii. Proof of firm that is providing similar kind of services to any of the Govt. Departments/Universities/PSUs of Govt. of India for at least last three consecutive years.
- iii. Firm should have a gross turnover of Rs.25.00 lakhs during the last three years. Copies of IT Returns may be furnished in support.
- iv. The bidder should not have been black listed at anytime in the past by any of the Departments/Universities/PSUs of Govt. Of India. An Affidavit in this regard may be uploaded.
- v. In addition to above bidder should also fulfil any one of the following conditions to become eligible to offer their bids. Completion certificates to be uploaded.
 - (d) Three similar completed works costing not less than Rs.5 lakhs; or
 - (e) Two similar completed works costing not less than Rs.7.5 lakhs; or
 - (f) One similar completed works costing not less than Rs.10 lakhs;

Note: - Technical Bid downloading/uploading only in the prescribed excel format available on the system.

(For Reference Only)
CAMC Details

S.No.	Item Description	Rates per unit per annum	GST	Total Amount (Inclusive Taxes)
1.	Comprehensive AMC of RO System (50 Lph) of all make & capacities.	Rs.		
2.	Comprehensive AMC of RO System (25 Lph) of all make & capacities.	Rs.		
3.	Comprehensive AMC of RO System (10 Lph) of all make & capacities.	Rs.		
4.	Comprehensive AMC of Aquaguard (All make & models)	Rs.		
5.	Comprehensive AMC of RO Plant (250 LPH)	Rs.		
6.	Comprehensive AMC of RO Plant (1000 LPH)	Rs.		

Note: The quantity may increase or decrease.

Note: - Financial Bid downloading/uploading only in the prescribed excel format available on the system.

For E-Tendering Help/Support in participation or guidance: -

Helpdesk No. – 01149606060 or you may contact to below persons for any clarifications

Navneet Mishra – 9560364871

Nehal Akhtar – 8800991855

(In office hours only)