FACULTY OF DENTISTRY Jamia Millia Islamia (A Central University) New Delhi - 110 025 Website: www.jmi.ac.in

E-TENDER FOR FOR AMC/CMC/EACH TIME REPAIR OF DENTAL EQUIPMENT, MACHINERIES, DENTAL CHAIRS, etc.

No.NIT-22 /CMC/FOD/JMI/2018-19

Date:- 10/01/2019

On behalf of the Vice-Chancellor, Jamia Millia Islamia (JMI), New Delhi, India, online bids (Two-Bids System) are invited from reputed companies/firms for the AMC/CMC/Each Time Repair of Dental Equipment, Machineries, Dental Chairs etc. for Faculty of Dentistry, Jamia Millia Islamia, New Delhi 110025. The CAMC will be awarded for the period of Two years & may be extended for another year, depending upon the performance and with mutual consent. Bid documents with other terms & conditions can be downloaded from Website: <u>https://eprocure.gov.in</u> and be uploaded along with notified EMD as per following:

EMD (Refundable)	Last Date & Time for online submission of bids	Venue for submission of EMD	Estimated cost in Rupees	Date/Time for opening of Technical Bid
Rs.50,000/-	30/01/2019 by 1.00 p.m.	Purchase & Inventory Control Office, Jamia Millia Islamia, New Delhi	Rs.25.00 lakhs	31.01.2019 at 3.00 p.m.

Tender is required to be uploaded in **two bids** viz 'Technical Bid' and 'Financial Bid' separately. Each and every page of the quotation is to be serially numbered and duly signed by authorized bidder/signatory. The rates should be written both in words and figures, free from erasing and over writing and error in typing/writing. Any erasing/error/ correction must be attested by the bidder otherwise the rates in r/o that particular item shall not be considered. Terms and conditions of the contract is enclosed as Annexure - 'A' and format of undertaking is enclosed as Annexure - 'B'. List of equipments is enclosed as Annexure - 'C', Affidavit of criminal liability is enclosed as Annexure - 'D' and Details of the Service provider / Contractor is enclosed as Annexure - 'E'.

The Vice-Chancellor, Jamia Millia Islamia, JMI reserves the right to reject any tender or all without assigning any reason thereof.

Only technical bid (un-priced) shall be opened first and shall be referred for technical evaluation. The financial bid of only that technical bid which is found acceptable by the Technical Evaluation Committee will be considered for opening of Financial bids. The award of contract shall be considered to the lowest bidders fulfilling the conditions.

- A) Technical bid:- Technical assessment will be evaluated on the basis of;
- 1. EMD in the form of D.D./ Bankers Cheque only.
- 2. The firm must have 2 years experience of maintaining medical & dental equipment, machineries,

dental chairs, etc. of Dental College/Dental Hospital.

- **3.** Experience certificates in token of proof of two years experience in maintenance of dental equipments/instruments/chairs in dental colleges/dental department in hospital preferably Govt. sectors. With each certificate, the certified copy of the Work Order along with list of equipments maintained with model, if available, must be enclosed.
- **4.** Undertaking for providing AMC/CMC/Each Time Repair for minimum 2 (two) years as per Proforma given in **Annexure B.**
- **5.** Authority letter from manufacturer/ authorized service provider certificate in case bid is submitted by authorized agent.

B) Financial Bid:- It should comprise the following:-

The information given in technical bid should be reproduced with prices against quoted equipments. Any deviation in this regard will render the bid liable for rejection. The prices should be quoted on lump sum basis over and above with GST. All the rates shall remain firm for a period of 2 (two) years. In case of CMC (comprehensive maintenance contract) the rates should be quoted inclusive of spares. The rates of spares in case of AMC/ETR should also be quoted.

The Registrar

Note: All the bidders may kindly note that all future corrigendum/amendments will be published on JMI website and CPPP website only and no separate newspaper shall be released for the same. All the prospective bidders are therefore requested to visit the website regularly for any such changes/update.

TERMS AND CONDITIONS:

- 1. All types of Spares and accessories should be available with the vender for quoted equipments.
- 2. Firm must have proper workshop to cater to repair of equipments/instruments.
- 3. Earnest Money of Rs.50,000/- only is to be deposited along with the tender either through Banker's cheque or D.D payable in favour of "Registrar, Jamia Millia Islamia" in PICO. The EMD deposited with earlier tenders will not be adjusted against this tender. Tenders without EMD will not be entertained. EMD of only unsuccessful bidders will be refunded without interest, after finalization of the tender.
- 4. The bid shall be valid for a period 60 days whereas the rates quoted shall be valid for 2 (two) Years from the date of award of work.
- 5. Repair should be conducted as per standard accepted guidelines for equipment or repair.
- 6. AMC holder is free to take precautionary measures for assigned equipment in order to maintain the integrity of components of equipment.
- 7. Rates should be quoted for each item separately and it should not be for all the equipments as a whole on grouping basis; as AMC/CMC/Each Time Repair of all equipments (as applicable) shall be decided on stand-alone/singularity basis.
- 8. The tenderer is required to submit an undertaking as per the Performa enclosed on a stamp paper of Rs.100/- along with contract.
- 9. Tax rate should be mentioned along with rates separately
- 10. The bidder shall have to provide **four** Regular preventive maintenance services in a year, besides attending any number of calls as and when required. AMC holder should also calibrate equipment free of cost at regular intervals.
- 11. Each and every complaint/call will be attended within one week, failing which next successful bidder(s) and/or other outside firms/companies can be approached to repair the machines/equipments at the risk and cost of the firm to which the AMC/CMC/Each Time Repair has been originally awarded. In case any equipment witnesses break-down for more than 05 working days for want of visit and/or non submission of estimate, a penalty of 2% of the total cost of the AMC/CMC//Each Time Repair of the equipment per week may be levied till it is repaired and final acceptance certificate is issued by the department concerned with the exception in condition of Force Majeure.
- 12. Repair should be done in the Faculty of Dentistry, JMI premises, as far as possible. If it is necessary to take equipments to the workshop, proper written permission or gate pass should be obtained from Competent Authority. The equipment/instrument shall be returned under all cases within a week of its removal from the Faculty of Dentistry premises, otherwise it is the responsibility of the bidder/ firm to provide an alternative arrangement at their cost.
- 13. Firm's Representative/Engineer shall be required to specify which spare parts need to be changed/replaced on the service report before leaving the Faculty of Dentistry premises. Agency is bound to submit estimate of spares need to be change within 48 hour of inspection in Faculty of Dentistry.
- 14. Payment will be made on quarterly basis, after submission of bills in triplicate along with satisfactory service report in triplicate duly verified by the HOD or I/C of user unit. The respective manufacturing companies invoice with details to confirm the genuineness of spares and price should be submitted along with the bills.
- 15. Annual Maintenance Contract/ Comprehensive Maintenance Contract/ Each time repair contract would be continued subject to the satisfaction of the Dean of the Faculty of Dentistry, JMI and may be terminated at any time without assigning any reason.

- 16. It may also be noted that there should be no negligence in providing services of any type, if any, complaint is received the contract will be terminated with immediate effect.
- 17. In case the performance of L1 service provider / contractor is not found satisfactory or contrary to the terms and conditions, the contract shall be terminated and the next lowest service provider/ contractor can be considered for awarding the contract.
- 18. The spare parts required as replacement, if any, during the course of repair/maintenance, will be arranged by the tenderer himself. All the old parts should be returned/deposited in the concerned Department after the replacement of new parts.
- 18. In case, the contractor notices any part of the equipment missing, the same shall be brought to the notice of the officer In-Charge and HOD, otherwise responsibility for the same will be fixed on the AMC/CMC/Each Time Repair holder/contractor.
- 19. Firm has to provide warranty/guaranty on replaced spare for 6 (six) months at least.
- 20. Photocopy of Service Tax No and PAN No. should be enclosed with the tender.
- 21. Tender forms are not transferable and subletting of AMC/CMC/Each Time Repair is not allowed.
- 22. The quotation should be unconditional.
- 23. Any act on the part of the contractor to influence anybody in the Faculty of Dentistry, JMI shall make his tender liable for rejection.
- 24. In the event of any breach/violation of conditions of the contract, security money is liable to be forfeited.
- 25. The interested bidders may inspect the equipments/instruments being put to the tender for the maintenance from 10.00 AM to 4.00 PM on any working week day to satisfy themselves about the condition thereof. Submission of the tender in itself would be a presumption that the equipments/instruments were inspected and the bidders have understood and accepted all the terms and conditions.
- 26. Security deposit by the successful bidder will have to be deposited in the form of Demand Draft/Banker's Cheque for the amount decided at the rate of 5% per year of value of the contract amount in the favour of Dean, Faculty of Dentistry, JMI, payable at New Delhi.
- 27. If any Tenderer fails to fulfill the above terms or violate any above terms his tender will be rejected summarily without assigning any reason or justifications.
- 28. The quantity mentioned against each items in Annexure `C' is provisional and liable to change. However the exact quantity will be intimated at the time of award of contract
- 29. AMC/CMC/Each Time Repair Contract will be valid initially for only **two years** from date of award which can be extended with mutual consent after approval of the Competent Authority.
- 30. Company/Service Provider should submit a letter mentioning the person deputed/ representative is authorized on behalf of Company/Service Provider stating the name of person, address and designation by competent authority.
- 31. Lowest rates certificate should be submitted by the firm in respect of AMC/CMC/Each Time Repair as well as spare parts rates.
- 32. After award of tender for AMC/CMC of dental chairs, the concerned service provider/ contractor shall have to depute at least two skilled persons at the Faculty of Dentistry, JMI from 8.30 A.M. to. 4.00 P.M. Their Attendance Register will be maintained in the Office of the Dean, Faculty of Dentistry, JMI.

Format of undertaking to be submitted along with tender for AMC/CMC/Each time Repair contract for dental equipments / instruments.

TO BE SUBMITTED ON A STAMP PAPER OF RS.100/-:

UNDERTAKING:

- 1. I, the undersigned certify that I have gone through the terms and conditions mentioned in the tender document and undertake to comply with them.
- 2. The rates quoted by me are valid and binding upon me for the entire period of contract.
- 3. I undertake that each and every complaint /call will be attended within one week, failing which other successful bidders firms / companies will be approached to repair the machines/ equipments and expenses will be borne by our company at same time a penalty of 2% of the total cost of the AMC/CMC/Each Time Repair, etc., of the equipment per day for the period in the event of equipment remaining out of order be levied on us.
- 4. I, the undersigned hereby bind myself for AMC/CMC/Each Time Repair, etc., of equipments, Machineries & Dental Chairs as per list enclosed to Dean, Faculty of Dentistry, Jamia Millia Islamia, New Delhi 25 during the period of contract.
- 5. The earnest money of Rs. ______ deposited vide Banker Cheque/Demand Draft No._____ Dt._____ is attached herewith.
- 6. If needless delay occurs on the part of making equipment functional, the Faculty of Dentistry shall stand authorized to get the necessary repair done from other sources and deduct the amount incurred on such repair from our bills dues.
- 7. The conditions herein contained shall form part of and shall be taken included in the agreement itself.
- 8. The decision of the Dean, Faculty of Dentistry, JMI will be final and binding upon me.
- 9. That the spares supplied by me would be compatible with equipment and according to specifications provided by the manufacturer company with best quality.
- 10. That if spares supplied by me are found to be of defective or beyond repair the same shall be replaced by me at my own cost.
- 11. That I shall maintain the equipments and ensure timely visits to avoid any hardships.
- 12. That I shall depute two skilled persons at the Faculty of Dentistry, JMI from 8.30 A.M. to. 4.00 P.M. Their attendance register will be maintained in the office of the Dean, FOD, JMI.
- 13. That the deployed employees will attend to the maintenance work on receiving the complaint. They will visit the equipment under AMC/CMC of each department of the FOD once in a month as a preventive measure.

Signature of Bidder

Name:

Address:

Contact No.

ANNEXURE C

FORMAT

PRICE BID SCHEDULE

- 1. Tender No :
- 2. Name of Supplier:

S.No.	ltem Name	Model	Manufacturer	Quantity	 CMC per unit (in Rupees)	Each Time Repair (ETR) per unit in Rupees
1.						
2.						
3.						
4.						
5.						

AFFIDAVIT ON CRIMINAL LIABILITY

CRIMINAL LIABILITY UNDERTAKING ON RS. 10/- STAMP PAPER

I S/o Mr. Resident of (Address).....

do solemnly pledge and affirm:-

- 1. That I am the proprietor/Partner/Director of the M/s....
- 2. That no case of any nature i.e. CBI, Criminal/Income Tax/ Sales Tax/ Blacklisting is pending against the firm at the time of submission of Tender.

Signature of the Tenderer

Rubber Stamp of Tenderer

Mobile No.....

PAN No.....

E-mail

Annexure-E

DETAILS OF THE SERVICE PROVIDER / CONTRACTOR

1.	Name of proprietor / Autho	rised Signatory		:
2.	Name of the Participating Fi	rm / Company		:
3.	Postal Address			:
4.	Telephone/Mobile No.			:
5.	Fax Number			:
6.	Email			:
7.	Tin No. /GST			:
8.	Firm Registration No.			:
	(if any)			
9.	NSIC Registration No. If any			:
10.	PAN No.			:
	(Attach photocopy)			
11.	Minimum experience in the	trade		:
	List of references of the Org	anizations / hospitals		
	Where the AMC/CMC/Contr	ract has been executed		
12. 13.	Name of the Directors/P Proprietor of the Firm/Comp Bank Account details fo payment	any		
	2)	Ponoficiary Namo		
	a) b)	Beneficiary Name Bank name & Branch Address	•	
		Account Number		
	c)		•	
	d)	IFSC	:	

(Signature with Seal)

SEQUENCE OF DOCUMENTS TO BE UPLOADED

Technical Bids and Financial bids are to be uploaded separately.

- 1. Forwarding letter duly signed by the Authorized person.
- 2. Balance sheet with auditor's report for the years 2015-16, 2016-17 & 2017-18.
- 3. GST Number
- 4. Proof of the authorized agent/distributors/supplier.
- 5. Sole Proprietary/sole manufacturer certificate for proprietary item.
- 6. Name and address of registered office, Head Office and Regional office of the company with name and phone numbers of key persons.
- 7. Format of Schedule of Requirements at Annexure-A
- 8. Undertaking at Annexure-B
- 9. Financial Bid at Annexure-C
- 10. Affidavit at Annexure-D
- 11. Details of the firm at Annexure-E
- 12. Each document shall be duly signed and stamped by the vendor.

	CMC/A	MC OF I	CMC/AMC OF DENTAL CHAIRS	S	
S. NO.	ITEM NAME	QТУ	MODEL NO.	MANUFACTURER Year of Purchase	Year of Purchase
1	Dental chair with all accessories	3	A3PLUS Continental	ANTHOS	1/11/2012
2	Dental chair with all accessories-unik	1	unik	HARIKO	12/10/2006
3	Dental chair-delux	1	Delux	Reliance engg	16/07/2006
4	Dental Chair-innova with accessories	22	INNOVA FE	Gnatus	4/6/2007
5	Dental Chair-unicorn	28		Gnatus	11/9/2010
9	Dental Chair with accessories	42		Gnatus	8/3/2011
2	Dental Chair	9		Gnatus	20/04/2011

FACULTY OF DENTISTRY, JMI CMC/AMC OF DENTAL CHAIRS Note : The rates of the above items of CMC/AMC should be separately quoted in financial bids.

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			TANTON IN TOTOTAL		
S. NO.	ITEM NAME	QTY	MODEL NO.	MANIFACTIERD	
1	Auto Clave (STEAM STEDIT 12ED)		American State and State and a state of the	NUM THE REAL	Teal of Purchase
2	Auto clave Vertical	2	MILLENNI	MOCOM	13/03/2007
3	AIITO CLVAF -DODTARI E	m		SAIC	8/4/2009
4	AUTOCLAVE -EDON LOADING	2		SCIENTIFIC	5/5/2009
	DNIDDOT NOW T THE	m		SABROSE	12/5/2009
2	AUTOCLAVE-SHORTCIRCLE PROGRAMMABLE	9	C-ADVANCE	MAXIM	constates
9	AUTOCLAVE CAPISITY SALTED			INTERNATIONAL	6002/c/11
2	AITTOCI AVE SUDCICAL	2		SABROSE	21/02/2011
a	AITTOCI AUF FROM CALL	1		MONICA	12/12/2012
0	PORTARI E AIITOCI AUT	3		CONFIDENT	14/01/2012
10	TOPLOADING AUTOCI AVE			CHESA	31/08/2017
11	AUTOCLAVE-EIIRONDA	12		FIRST MEDICAL	29/08/2017
		,		Mectron	19/08/2014

Note : The rates of the above items of ETR/AMC should be separately quoted in financial bids.

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-	Ainstan II and Dr.				
	Alfotor Hand Plece	50			3/19/2014
2	Apex Locator	1	LF1204124/LF1204 133	Locapex Five/Locapex Five	22/11/2010
3	Apex locator	4	Root ZX	Morita	5/6/2014
	Biostar	3	IV	SN61424	6/5/2014
S	Bleaching unit	2	C bright	Unicorn	30/03/2014
9	Carries Deduction System	1	Diagnodent	Kavo	4/5/2009
7	Compressor-DYNAIR	21	DA7003	DYNAIR	11/9/2010
8	Compressor-PORTABLE	1			9/1/2012
6	Contra angle hand piece	1		NSK	21/09/2006
10	Diode Laser Unit	1	Denlase 810/7/Art- EL	SQI	15/12/2011
11	Disinfectant generating system	4	SG 400	Sterigen	7/3/2014
	Dry Heat Sterilizer	1		COLTENE	2/1/2012
13 1	Dry heat sterilizer	2		ids denmade	26/04/2014
	Electro Cautery	4		Coltene Whaledent	2/1/2012
15	Electrocavtery Unit	1	Photon Plus	Unicorn Denmart	24/04/2014
16	Endo motor with all accessories	20	S N 06919864	Densply X- SMART	27/02/2007
17	Endodontic photoactivated disinfection system	1	DX 9001	PAD Plus	5/6/2014
18 (Gear reduction handpiece	3	Anthogyr	Dentsply	15/12/2011
19 1	Hand piece cleaning system	1	Quatrocare 2104	Kavo	11/6/2009
20 1	Illumination System	1	White Star	Unicorn Denmart	5/6/2014
21 1	Injectable gutta Percha Kit	2	110412048	Ultrafil-3D	6/12/2010
	Intra oral Camera	3			15/12/2011
	Intra oral Camera	2			31/03/2014
24 1	Light cure unit	4			27/04/2007
	OT Light-CEILING	1		Sabrose	4/8/2009
26 F	PORTABLE Conscious Sedation unit		2045-3RA	Porter	5/4/2009
27 F	PULP TESTER	1		MATHUR	20/09/2006

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S. NO.		ATO .	MODELNO.	MANUFACTURER	Year of Purchase
28	PULP TESTER	9		Unicorn	9/1/2012
29	Soft tissue laser	S	Photon plus 980nm class IV laser	Zolar	5/6/2014
30	Ultrasonic Cleaner	9	UC300	COLTENE	2/1/2012
31	Ultrasonic Cleaner	1	UC 300	Coltene Whaledent	28/02/2007
32	Ultrasonic Cleaner	3	UC300	Coltene	11/4/2009
33	Ultrasonic therapy device	1		Physiocare	11/1/2012
34	Water Distiller	3	DRINK S.NoDR1310310	RunYES	30/03/2014
35	STANDARD HEAD AEROTOR HAND PIECE	10		NSK	12/4/2010

Note : The rates of AMC/ETR should be separetely quoted in financial bids.

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		QIX	MODELNO	MANUFACTURER	Year of Purchase
	ACRYLIZER	2	14/02/01/2007	CONFIDENT	R/3/2007
	BURNOUT FURNACE	2	PC-30	NGIN	30/03/2007
	Burnout furnace	1	Miditherm	Bego	22/11/22010
	CERAMIC FURNACE(LECTRA PLUS)	1	LECTRA PRESS	NGIN	30/03/2007
	Circular saw	2	SR 220	Sirio	11/22/2010
	DENTAL CASTING MACHINE	1	DUCATRON-3741	NGIN	30/03/2007
	DENTAL casting machine	1	Formax T	Bego	15/02/2012
8	DENTAL LATHE	2	PR-52	ids denmade	21/11/2010
6	DENTAL LATHE machine	2			17/04/2007
10 1	DEWAXING UNIT	2	19/02/02/2007	CONFIDENT	21012007
11	DEWAXING UNIT	1		VIIIMAN	1007/0/16
	Duplicator FOR GEL	1	06/0037 Ducagel	NICELLICE A	30/03/2007
13	Electro Polisher	1	Integral 46565		30/03/2007
14	FLEXIBLE DENTURE MACHIN	1	VALPLAST	ids denmade	26/04/2014
15	H.P.Grinder with suction (Model Trimmer)	2	PL/4	Gamberini S.r.l	17/04/2007
16 1	Heavy Duty Lath with suction	2	WP Ex 3000	Wassermann	1/6/2009
	High speed Lathe	1	501	Ilnident	1/6/2000
18	HYDRAULIC PRESS	2		NGIN	30/03/2007
	Hydro solderING UNIT	1	C307100SAT0R2	Zhermack	14/01/2012
20 1	Lab airotor	9		NSK	0100/01/7
21	LAB MICRO MOTER WITH HAND PIECE	2			26/03/2007
22 H	LAB MICRO MOTER WITH HAND PIECE	4		SAEYONG	22/11/2010
23 1	LATHE	2			15/12/2011
24	Micromotor heavy duty	з			15/12/2011
25 1	MILLING MACHINE	1	F3/ERG0	DENTSPLY	27/02/2007
26	Model Trimmer DOUBLE DISC	2	MT-10	Rey Foster	1/6/2009

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27	MODEL TRIMMER WITH DOUBLE DISC ONE CARBORANDOM AND DIAMOND DISC	2		CONFIDENT	4/12/2010
28	PINDEX SYSTEM	1	90206038	COLTENE	24/03/2009
29	Pindex system	1	20090019	Zhermac	4/12/2010
30	Pneumatic chisel	1	Scal 110	Sirio	26/03/2007
31	Pneumatic chisel	1			22/11/2010
32	Polishing Box Aspiration with Lathe	1	80500	Mestra	9/5/2014
33	Porcelain furnace	1	CPFE 3220	MetaFire	6/12/2010
34	Pressure moulding machine	1	581-003-008	Dunaform	1/6/2009
35	PRESSURE MOULDING MACHINE	1	DUNAFORM	AL-DENT	15/12/2011
36	SAND BLASTER	3	DUOSAND	NGIN	30/03/2007
37	Sand blasting machine	1	Easy blast	Bego	22/11/2010
38	SPINDLE GRINDER	1	766	GAMBERINI	17/04/2007
39	Spindle grinder	1	AG04	Ray Foster	22/11/2010
40	Spot Welder	1	Master3000	Dentaurum	11/1/2012
41	Steam cleaner	1	Presojet/tissi Dental	NGIN	12/5/2009
42	STEAM CLEANER	1	PRESSOJET	UGIN/ LABO 18	14/01/2012
43	Vaccum mixer	1	Elite Mix	Zhermac	4/12/2010
44	VACCUM MIXER MACHINE	1	MULTIVASK	DEGUDENT	27/02/2007
45	VACUUM PUMP FOR FURNACE	1	7262	NIĐN	6/12/2010
46	VIBRATOR	4	VIBRA FLEX	UGIN/UNIDENT	30/03/2007
47	Vibrator	3	106589	IDS Denmed Pvt.Ltd.	21/02/2011
48	VIBRATOR	3			31/03/2014

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