

Paper 118: Skills for Conflict Transformation

This paper initiates students into the field of conflict transformation by focusing on skills for responding to community, group and inter-personal conflicts at the middle and grassroots level with the aim of transforming relationships. This will be imparted by utilizing role plays and other experiential exercises.

Unit I: Introduction to Conflict Transformation

1. Concepts, Definitions and Origin of the field
2. Lenses
3. Actors and Approaches

Unit II: Transformational Skills – I

1. Active Listening
2. Communication
3. Dialogue

Unit III: Transformational Skills - II

1. Mediation
2. Negotiation
3. Facilitation

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